

HPP Prostheses List update

PL Reforms Stakeholder forum
December 2022



Regulation and Reimbursement Transformation Program

PROGRAM VISION

To realise a single, secure, and easy to use place where industry can interact with government to apply, track, pay, and manage listing for regulated and reimbursed health-related products and services.

PROGRAM OVERVIEW

The objective of the Program is to establish a single entry point for industry to interact with the Department and enable consistent, simplified business processes to support regulated and reimbursed health-related products and services.

This will be achieved through a digital solution that supports legislative compliance and evidence-based decision making and reimbursed business transparency. It includes the design, build, change and deploy of a new enterprise capability for the Department, supporting over \$46 billion of healthcare expenditure.

The Program will deliver improvements in **7 core functions** associated with the management of regulated and reimbursed health-related products/services.

PROGRAM FOCUS



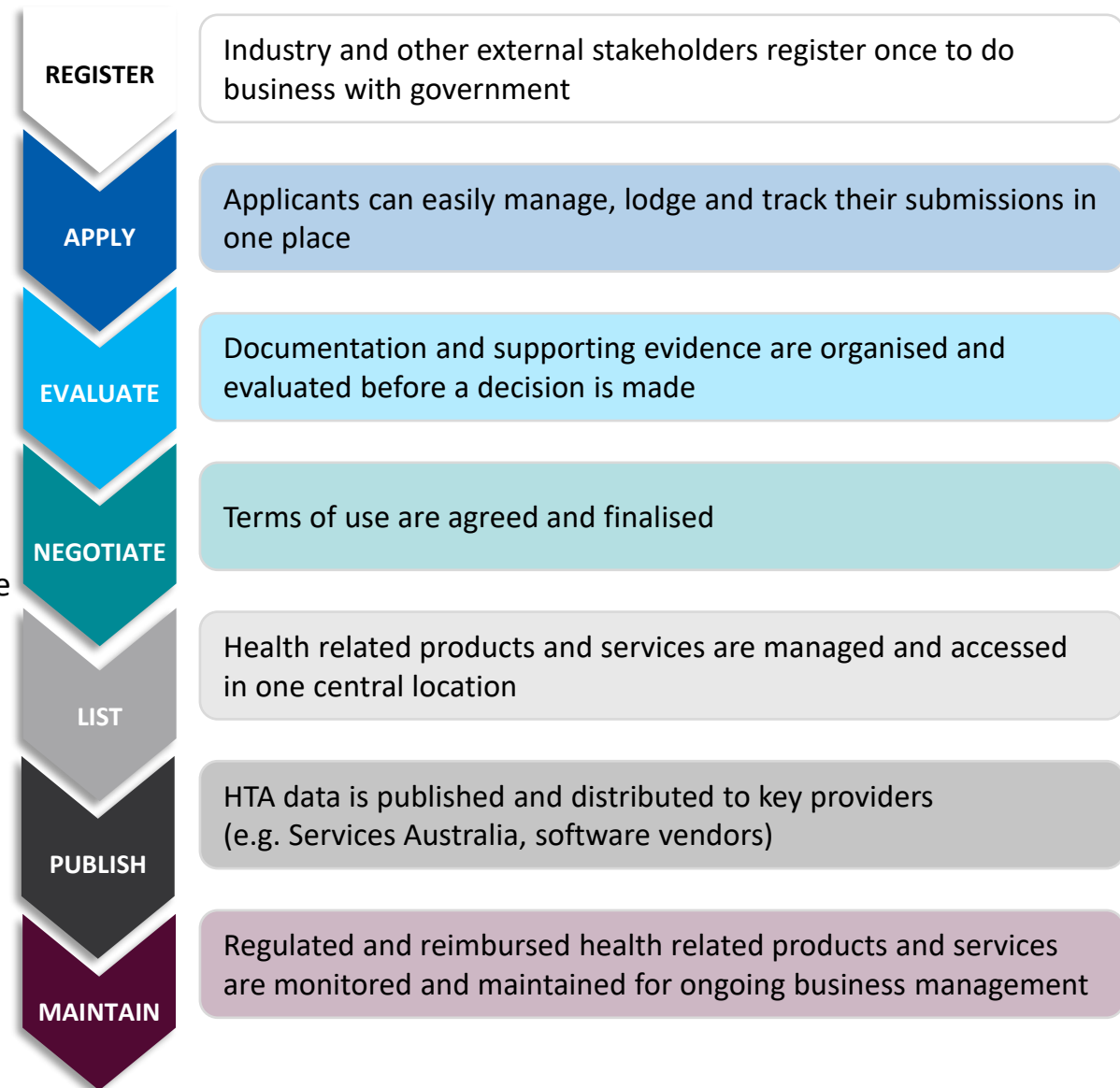
Prostheses List (PL)
via the independent advisory *Prostheses List Advisory Committee* (PLAC)



Medicare Benefits Schedule (MBS)
via the independent advisory *Medical Services Advisory Committee* (MSAC)



Pharmaceutical Benefits Scheme (PBS) via the associated independent advisory *Pharmaceutical Benefits Advisory Committee* (PBAC)



HPP Prostheses List - Progress

Apply – Beta

- Discovery and alpha user research complete
- Private Beta of Tier 1 complete (findings to be shared today)
- Build of Tier 2, 3, Human Tissue and administrative applications in progress

Evaluate – Alpha

- Discovery user research complete with Departmental users
- Prototyping in progress

List – Discovery

- Discovery user research will commence shortly

Publish - Alpha

- Discovery user research completed (findings to be shared today)
- Prototyping and data model analysis in progress

REGISTER

Industry and other external stakeholders register once to do business with government

APPLY

Applicants can easily manage, lodge and track their submissions in one place

EVALUATE

Documentation and supporting evidence are organised and evaluated before a decision is made

NEGOTIATE

Terms of use are agreed and finalised

LIST

Health related products and services are managed and accessed in one central location

PUBLISH

HTA data is published and distributed to key providers (e.g. Services Australia, software vendors)

MAINTAIN

Regulated and reimbursed health related products and services are monitored and maintained for ongoing business management





PL Apply Private beta



Private Beta | Overview

1

Private Beta testing was held during a four-week period between **24th October – 19th November**

2

5 Sponsor organisations participated in Private Beta. These were organisations who had previously participated in Discovery and Alpha user research

3

Participants tested the **Prostheses List Tier 1** application, and the associated **Quick Reference Guides** and **Knowledge Base Articles**

4

Private Beta **feedback sessions** were held to obtain feedback on user experience

5

Next steps: make required enhancements and **progress to Public Beta**, where all sponsors will be invited to participate in testing the Tier 1, 2 and 3 applications.



Key Insights | Positive experiences

- ✓ Clear and impressive
- ✓ Navigation is seamless
- ✓ I like the colour coding to show progress throughout the form
- ✓ I didn't need to refer to the guidance material
- ✓ Uploading documents was seamless
- ✓ The large files functionality will be useful
- ✓ Guidance material was well presented



Key Insights | Questions and suggested enhancements



Provision of catalogue numbers:

- Clunky functionality.
- Why is detail required at the catalogue number level? i.e. size, specification



Estimated Utilisation question:

- What information is the Department expecting me to provide?
- What will this information be used for?



Supporting documents:

- I would like to be able to do a bulk upload, and identify the category of each one.



Price in other countries:

- What will this information be used for?
- Why only 5 countries?
- AUD equivalent?



Logging in:

- I had issues logging in and found the process unintuitive



Prefill:

- It would be great if the MBS items were populated for comparator billing codes



Comparators:

- The selection of an ARTG to populate a comparator isn't accurate, as my item could have multiple.



Level of information required:

- An amendment application shouldn't require me to enter as much information





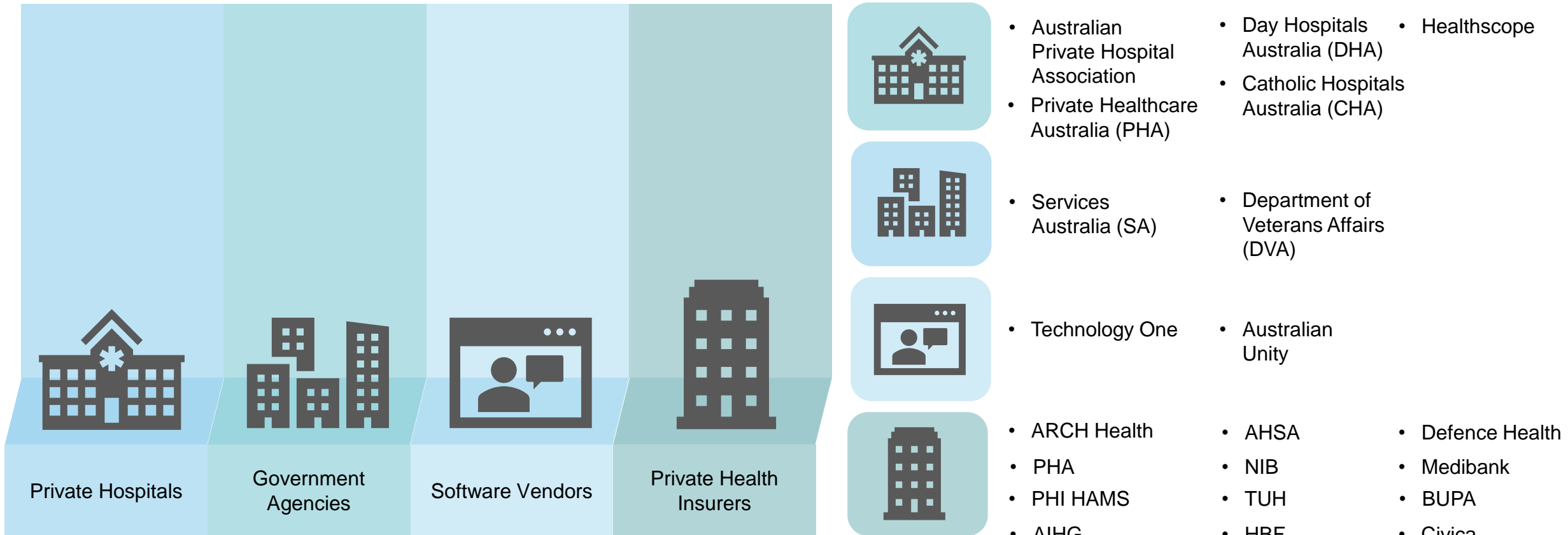
PL Publish Discovery user research



Prostheses List Publish User Research Participants

PL Publish

Prostheses List data is utilised by external users for billing and reimbursement



Key Insights | Pain points and opportunities



It would be great if the published data **included catalogue numbers**



We would like further clarity on the **clinical rules** for the use of each item



It would be great if the published data **included historical data**



We are **keen to use UDI** when it is available



An **API to retrieve the data** would be welcomed



We would like **more comms and time to make the changes**



It would be great if a **summary of changes** was published with what has changed



The current data has **formatting errors** which causes lots of manual work



Questions?

