NHCAA ANTI-FRAUD UPDATE 2011

SANDY PRAEGER

KANSAS INSURANCE COMMISSIONER

NAIC Anti-Fraud Task Force Chair

Ted Clark

Anti-Fraud Division Director

National Prospective

- Insurance Fraud Costs the American Economy 85 to 250 Billion Dollars Each Year (Based on 3-10% of 2.5 Trillion Dollars)
- Insurance Fraud Causes Injury and Humiliation
- Studies have shown one in four people feel Insurance Fraud is OK

A little about NAIC Anti-Fraud Task Force

• THE TASK FORCE IS CURRENTLY COMPRISED OF THIRTY (30) STATE FRAUD BUREAU MEMBERS HOUSED WITHIN INSURANCE DEPARTMENTS

AFTF CHAIR AND VICE CHAIR

- CHAIR COMMISSIONER SANDY K. PRAEGER OF KANSAS
- VICE CHAIR COMMISSIONER ROGER SEVIGNY OF NEW HAMPSHIRE

AFTF WORKING GROUP CHAIRS

- FEDERAL AND INTERNATIONAL ENFORCEMENT COORDINATION WORKING GROUP – GREG ELAM – WEST VIRGINIA
- ANTI-FRAUD LIAISON WORKING GROUP STEVE PERRY- DC
- ANTI-FRAUD TRAINING AND SEMINAR WORKING GROUP – MICHELLE BRUGH - OHIO
- INFORMATION SHARING AND TECHNOLOGY WORKING GROUP – CINDY SCHMELL – IOWA
- AGENT UNLAWFUL ACTIVITIES WORKING GROUP-DENNIS POMPA - TEXAS
- NAIC ENFORCEMENT COORDINATION WORKING GROUP – BARBARA RICHARDSON – NEW HAMPSHIRE

NAIC AFTF FUNCTIONS FEDERAL LAW ENFORCEMENT

- LIAISON WITH FEDERAL LAW ENFORCEMENT:
- FBI FINANCIAL CRIMES
- IRS CRIMINAL DIVISION
- US TREASURY (FinCEN, OFAC & BSAAG)
- US POSTAL INSPECTION SERVICE
- HEALTH AND HUMAN SERVICES, OIG (CMS)
- UNITED STATES ATTORNEY
- US DEPARTMENT OF LABOR

AFTF FUNCTIONS & FRAUD FIGHTING ORGANIZATIONS

- Liaison with Other Fraud Fighting Groups:
- Coalition Against Insurance Fraud (Board)
- NICB (law Enforcement Advisory Group)
- NHCAA (Law Enforcement Liaison)
- The Consortium (Member)

AFTF CURRENT PROJECTS

- Enhanced Linking of NAIC OFRS to NICB/ISO Suspicious Claims Reporting System
- Studying how to obtain better quality reports
- Reporting is available to 43 States

AFTF CURRENT PROJECTS

- LINKING NAIC OFRS WITH NHCAA-SIRIS SYSTEM IS UP AND RUNNING!!
- NHCAA, LexisNexis and NAIC are working on ways to improve the interface so elements of cases are reported in a more user friendly fashion

AFTF Projects

- Standardized Suspected Fraud Reporting Form
- Request from HHS
- Hope for the Future

Federal Money to Fight Fraud



CURRENT AFTF PROJECTS

- Model Guidelines For Standardized Filings of Anti-Fraud Plans Recently Sent to "D" Committee
- The Working Group Solicited Information From Fraud Bureaus with Guidelines in Place and from Industry

AFTF CURRENT PROJECTS

- Updating State Fraud Bureau Contact Information
- Making Contact Information Available to Companies

AFTF CURRENT PROJECTS

• SPONSOR ANNUAL ADVANCED FRAUD INVESTIGATION WEBINAR (INDUSTRY WELCOME)

AFTF Current Projects

- Joint Limited Medical Benefits Plans Working Group
- The Group is looking at many aspects of the plans that may be unethical, illegal or fraudulently marketed

AFTF Current Projects

- Joint meetings with Title Insurance Task Force
- Looking at Mortgage Fraud and how to better police the industry

AFTF Current Projects

- Prompted by the recent murders of Rhett Jensonne and Kim Sledge in Louisiana and the previous murder of Sally Rhorbach in North Carolina
- The AFTF will develop safety guidelines or best practices for investigators and auditors.

National Trends

- Medical Identity Theft
- Auto Accident Mills
- Premises and Product Liability Claims
- Cargo Theft
- Home Arson (some related to mortgage fraud)
- Auto Give-ups

Working Together



THANK YOU FOR YOUR ATTENTION!

QUESTIONS & COMMENTS



Staying Ahead of the Curve: State Regulatory Update

Leigh McKenna Director of Government Affairs Wednesday, November 16

NHCAA Government Affairs

Increased emphasis for NHCAA

What led us there:

- History as a private-public partnership
- Decidedly not an advocacy organization
- Unique in that we exclusively focus on health care fraud

NHCAA Government Affairs

Increased emphasis for NHCAA

What led us there:

- Health Care Reform
- Other legislative and regulatory activities related to health care fraud
- Increased interest from and interaction with government agencies
- Increased visibility and attention for the health care fraud issue from key decision makers (Oval Office on down) and media
- Changes in the HCF landscape: HEAT, Strike Forces, Health Care Fraud Prevention Summits

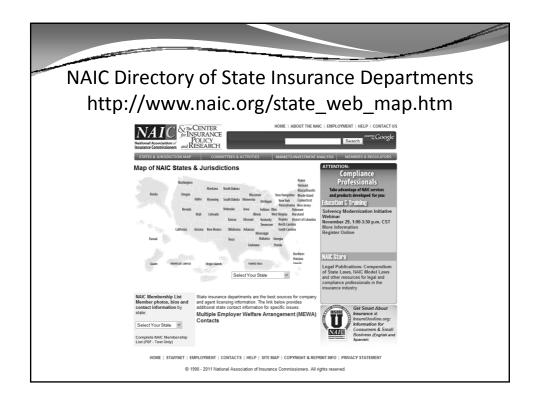
NHCAA Government Affairs

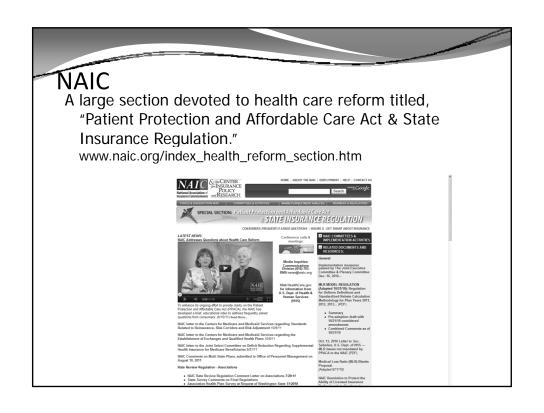
Increased emphasis for NHCAA
What led us there:

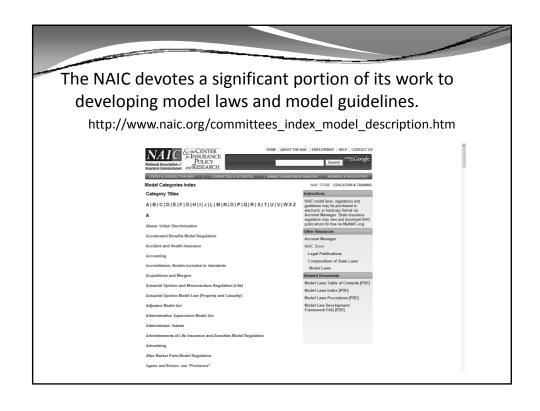
• Most importantly, an appreciable uptick in Member requests for legislative assistance, guidance and insight

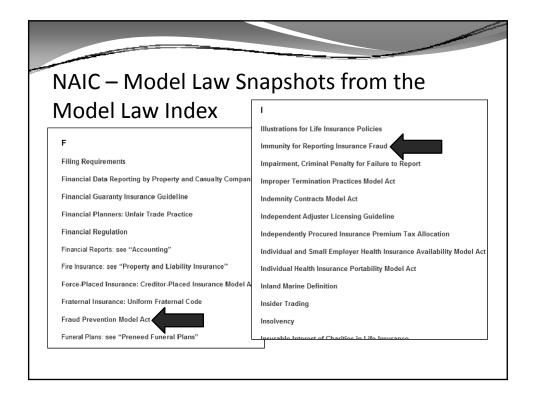
State Government Resources











NAIC

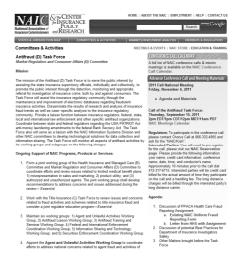
The group that NHCAA members would most likely be interested in is the Antifraud Task Force.

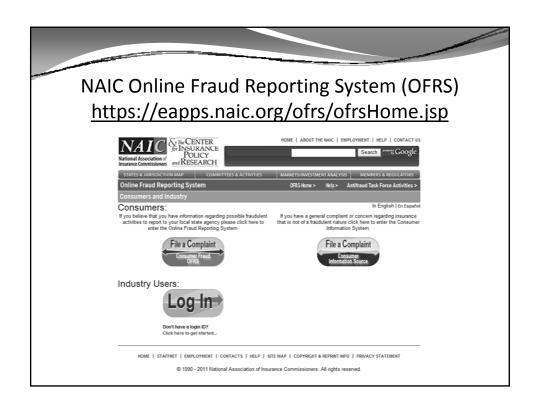
The Antifraud Task Force falls under the jurisdiction of the Market Regulation & Consumer Affairs Committee.

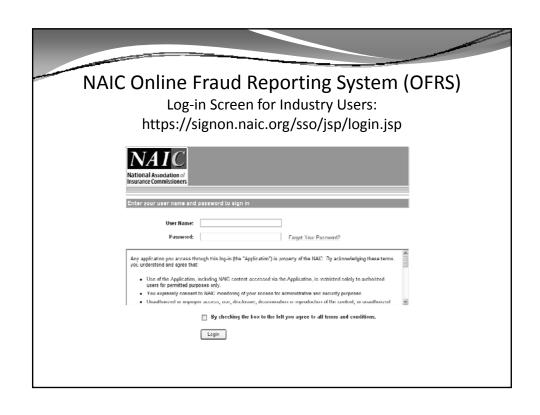
The NAIC maintains a Committee List document where you can see the rosters of regulators who sit on each committee, task force and workgroup: http://www.naic.org/documents/committees_cmtelist.pdf

NAIC Antifraud Task Force

http://www.naic.org/committees_d_antifraud.htm







NAIC Online Fraud Reporting System (OFRS)

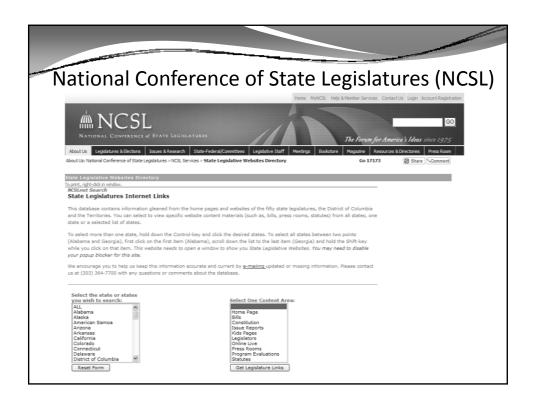
Log-in Screen for Industry Users: https://signon.naic.org/sso/jsp/login.jsp

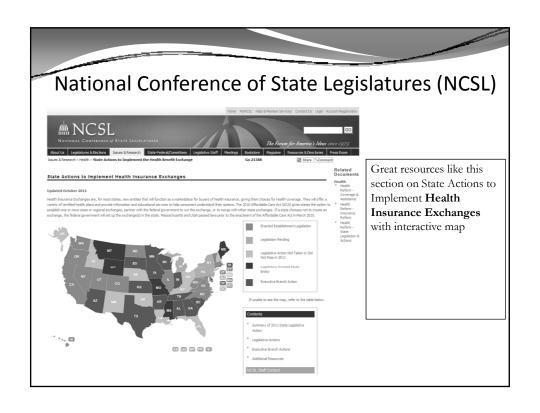
- The Antifraud Task Force is constantly revisiting the OFRS reporting form to revise and refine.
- Information Sharing and Technology Working Group is one of six working groups assigned to the Antifraud Task Force, and also works on OFRS issues.
- The ACA request that the NHCAA develop a health care fraud and abuse reporting form may spur additional examination and changes in the coming year.

National Conference of State Legislatures (NCSL)

State Legislative Websites Directory: http://www.ncsl.org/?tabid=17173

- Great jumping off point for accessing all sorts of information about state governments access to active legislation, state statutes, regulations, legislative schedules and rules, links to relevant state agencies, etc.
- A quick Google search will also typically yield state specific information by simply typing in the state name and the word "legislation" but NCSL does a nice job at compiling information.
- Bookmark the state government, legislative, regulatory, etc. sites that you visit most often.





Other Resources for State Regs and Admin Code Law Librarians' Society of Washington, D.C.

- The Law Librarians' Society of Washington D.C. maintains a very useful Legislative Source Book (some information is admittedly dated): http://www.llsdc.org/sourcebook/
- Part of that Source Book is a listing titled
 "State Legislatures, State Laws, and State Regulations:
 Website Links and Telephone Numbers":
 http://www.llsdc.org/state-leg/ (last updated July 2011)

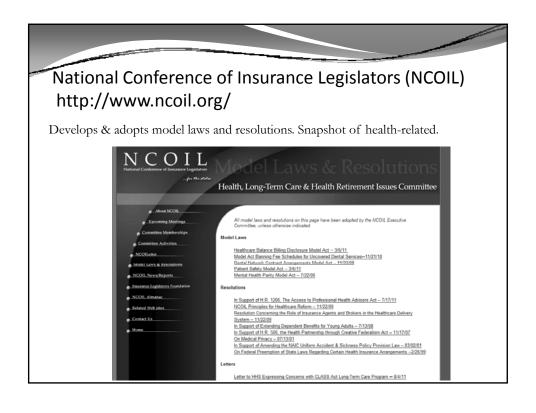
National Association of Secretaries of State (NASS)

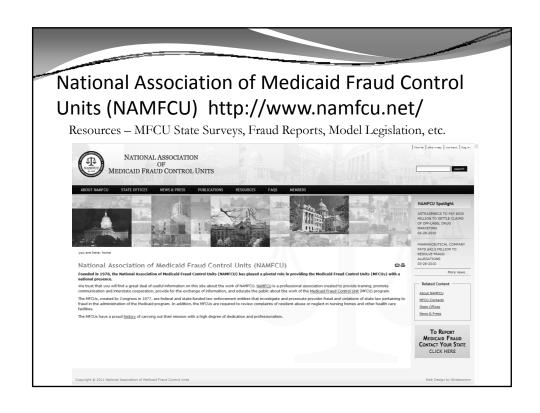
• NASS hosts a section titled Administrative Rules Online by State (useful state-by-state list of links):

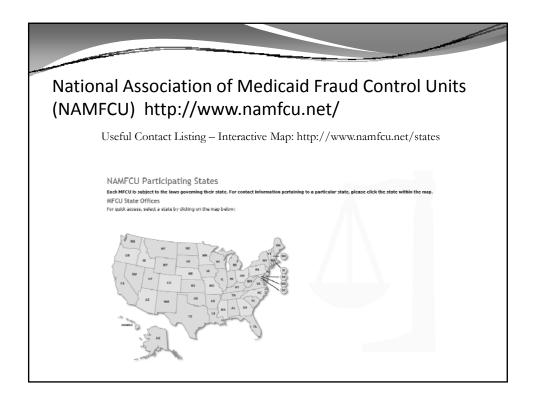
http://www.administrativerules.org/index.php?option=com_content&view =category&id=50&Itemid=55

(then click on "Administrative Rules Online by State" link)

National Conference of Insurance Legislators (NCOIL) http://www.ncoil.org/ NCOIL National Conference of Insurance Legislators About NCOIL Approximate Meetings Committee Memberships Committee Memberships Committee Advision NCOIL Approximate Meetings Committee Memberships About McCoil Approximate Memberships Committee Memberships Committee Memberships Approximate Approximate Memberships Approximate Approximate Approximate Memberships Approximate Appro

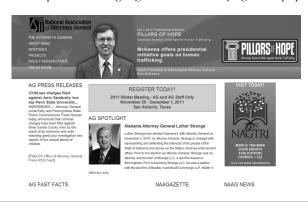




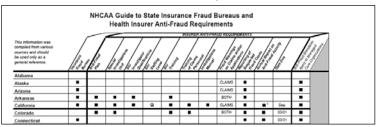


National Association of Attorneys General (NAAG) http://www.naag.org/

- Current listing of State AGs with contact info and links to state offices
- Most Medicaid Fraud Control Units are housed within the AG's office (43)
- Exceptions: CT, DC, IL, IA, TN, WV ND does not have a unit. http://www.naag.org/current-attorneys-general.php



NHCAA's Guide to State Insurance Fraud Bureau and Health Insurer Anti-Fraud Requirements



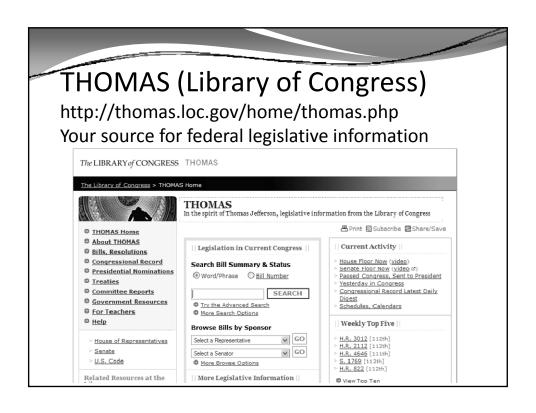
- Available as a PDF on the NHCAA website (www.nhcaa.org) to member organizations.
- NHCAA in currently working on plans to develop an online searchable database that will encompass this information, including statutory and regulatory language.





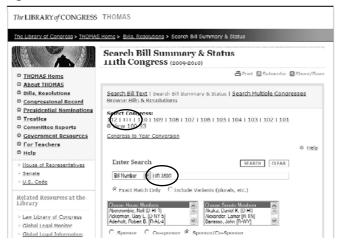


Federal Government Resources



THOMAS (Library of Congress)

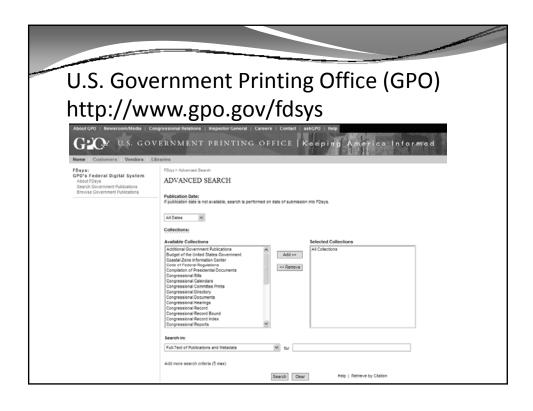
Advanced Search Screen allows you to search previous Congressional sessions

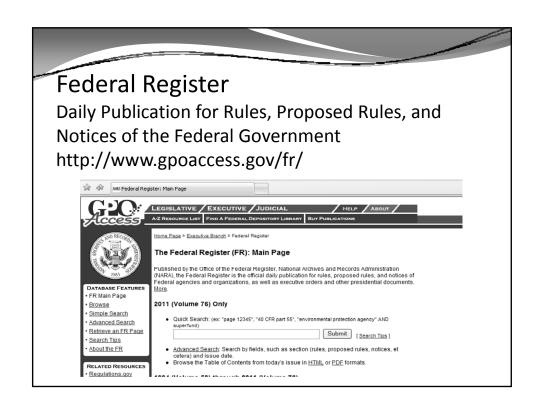


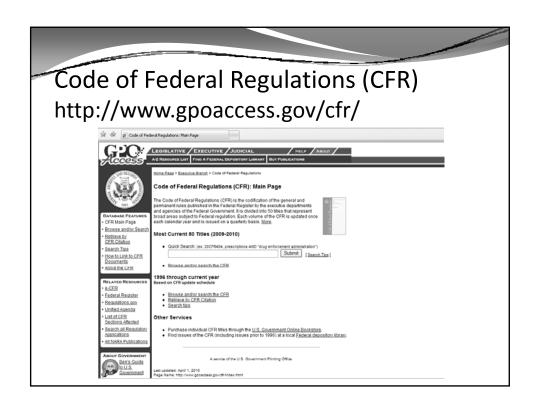
U.S. Government Printing Office (GPO) http://www.gpo.gov/

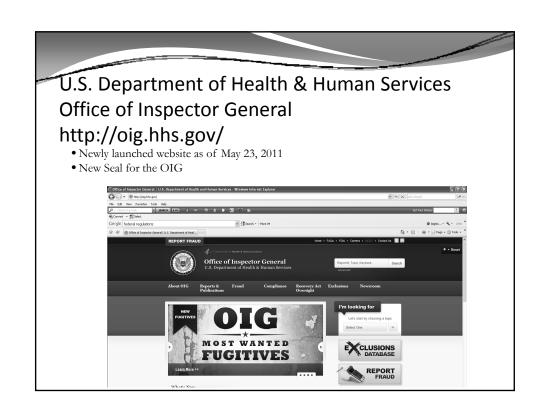
"Provides publishing and dissemination services for the official and authentic government publications to Congress, Federal agencies, Federal depository libraries, and the American public."

The Federal Digital System (FDsys) – America's Authentic Government Information http://www.gpo.gov/fdsys/search/home.action
Search across various government collections









U.S. Department of Health & Human Services Office of Inspector General http://oig.hhs.gov/fraud/



HHS-OIG: http://oig.hhs.gov/

Health Care Fraud & Abuse Control Program Reports (found under Reports & Publications)

- Established and Required under HIPAA
- Under the joint direction of the Attorney General and the Secretary of the Department of Health and Human Services (HHS)
- Annual Report (based on fiscal year) http://oig.hhs.gov/reports-and-publications/hcfac/index.asp

HHS-OIG: http://oig.hhs.gov/

Health Care Fraud and Abuse Control Program Reports (found under Reports & Publications)

Home > Reports & Publications > Health Care Fraud and Abuse Control Program Report

Health Care Fraud and Abuse Control Program Report

Efforts to combat fraud were consolidated and strengthened under Public Law 104-191, the Health Insurance Portability and Accountability Act of 1996 (HIPAA). The Act established a comprehensive program to combat fraud committed against all health plans, both public and private. The legislation required the establishment of a national Health Care Fraud and Abuse Control Program (HCFAC), under the joint direction of the Altomey General and the Secretary of the Department of Health and Human Services (H1S) acting through the Departments inspector General (HHS/OIG). The HCFAC program is designed to coordinate Federal, State and local law enforcement activities with respect to health care fraud and abuse. The Act requires HHS and Department of Justice (DOJ) detail in an Annual Report the amounts deposited and appropriated to the Mediciaer Trust Fund, and the source of such deposits.

Adobe® Acrobat® a is required to read PDF files.

- → Fiscal Year 2010 (PDF)
- Fiscal Year 2009 (PDF)
- → Fiscal Year 2008 (PDF)

HHS-OIG: http://oig.hhs.gov/

HHS-OGI Semiannual Report to Congress (found under Reports & Publications)

http://oig.hhs.gov/reports-and-publications/semiannual/index.asp

• Intended to keep the HHS Secretary and the Congress fully and currently informed of significant findings and recommendations by the Office of Inspector General.

HHS-OGG: http://oig.hhs.gov/ HHS-OGI Semiannual Report to Congress | Home > Reports & Publications > Semiannual Report to Congress | Semiannual Report to Congress | The Inspector General Act of 1978 (Public Law 95-452) as amended, requires that the Inspector General report semiannually to the head of the Department and the Congress on the activities of the effice during the 6-month periods ending latant 31 and September 30 7 the semiannual reports are intended to keep the Secretary and the Congress to Herosto keep the Secretary of the Department of Heralth & Homan Services and Congress correctly informed adout OfCs meat significant findings, recommendations, and adulties for specific Ferrorith periods. Herostopic and Congress correctly informed adout OfCs meat significant findings, recommendations, and adulties for specific Ferrorith periods. Herostopic and Congress Correctly informed about OfCs meat significant findings, recommendations, and adulties for specific Ferrorith periods. Herostopic and Congress Correctly informed about of Several for OfCs meat significant findings, recommendations, and adulties for specific Ferrorith periods. Herostopic for Several Service for work related to Merchant and Indicated. This is mirrored in the organization and content of the report. This spring edition of the Semiannual Report to Congress covers October 1, 2016 to March 31, 2011, in addition to the fault-set version, we provide below smaller breakout files of the major parts of the document. Adobted Acrobatts of Irreduced to read PDF files.

HHS-OIG: http://oig.hhs.gov/

Section on Exclusions: http://oig.hhs.gov/exclusions/index.asp

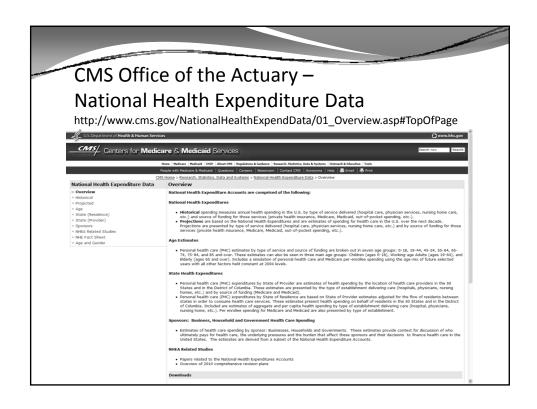
- Online Searchable Database
- List of Excluded Individuals/Entities (LEIE) Downloadable Databases
- FAQ and Quick Tips



Centers for Medicare & Medicaid Services (CMS), Office of the Actuary -

National Health Expenditure Data

- Office of the Actuary in the Centers for Medicare & Medicaid Services annually produces projections of health care spending for categories within the National Health Expenditure Accounts (NHEA), which track health spending by source of funds (for example, private, Medicare, Medicaid) and by type of service (hospital, physician, prescription drugs, etc.).
- National Health Expenditure Data
 - Historical
 - Projected
- Incredibly deep and detailed data on health care spending in the U.S.





Stop Medicare Fraud http://www.stopmedicarefraud.gov/

Source for information about:

- The Health Care Fraud Prevention and Enforcement Action Team (HEAT) program
- Activities of the Medicare Fraud Strike Forces
- The Regional Health Care Fraud Prevention Summits
- Health Care Fraud Public Service Announcements
- Consumer information about Medicare Fraud
- Strike Force/HEAT program news and successes





Questions?

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